

# Steps to install a split system

**Register** Register to get a quote for your **home** through the Solar Savers website at [www.solarsavers.org.au/register](http://www.solarsavers.org.au/register) or call 1300 548 598.

Expected timeline from the day you register:



**Solar Savers** acts on behalf of Council to support residents to install split system heating and cooling. At any time you can contact us regarding concerns and feedback.

**Initial Contact** Speak with our trusted installers, **Specialized**, to schedule a discovery consultation with an Electrification Specialist.

1 - 4 days

**Discovery Consultation** Speak with our installers in a **phone consultation**. Learn about how split system heating and cooling works, the best size system for your home, and what government support is available. Independently, **check and notify** Specialized if your property has building permit requirements (e.g. heritage overlay).

1 week



**Specialized** is the installer chosen by Solar Savers to provide council-backed quotes and installations. You will be allocated to an Electrification Specialist, who will provide free consultations and design a quote that matches your home with a split system. If you approve the quote, Specialized will schedule your installation.

**Quote** Receive your personalised quote with potential emission and financial savings, and warranty information. Review your quote and have your questions answered in a **Presentation Consultation** with your dedicated Electrification Specialist. To proceed, sign the quote and pay the deposit.

1 - 2 weeks

**Installation** A-Grade electricians will arrive to **install the system**. They will show you how your system works, connect your split system to your internet (if applicable), and provide documentation to sign and approve. Installation can be completed in one day, weather permitting.

2 - 3 weeks

*Electricians*

**Electricians** will install your split system, adhering to Clean Energy Council and Energy Safe Victoria standards.

**Safety Check** **Electricians** will inspect and sign certificates of compliance on the day of installation. You will also receive an email from Specialized with the warranties and user manual for your system.

**Survey** Share feedback about your experience with Solar Savers and Specialized.



*Your split system will be installed and providing efficient and reliable heating and cooling 2 - 3 weeks from the day you register with Solar Savers.*